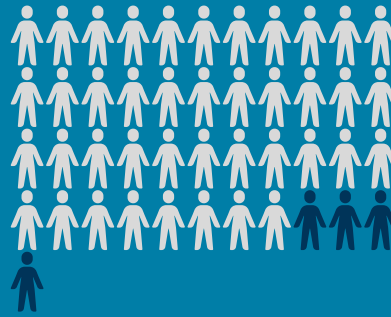


WHAT TOOLS DO PROVIDERS NEED TO ADDRESS LONELINESS?



Forty-five NDIS providers responded to an industry survey authored by the *includi* team. Of these respondents, 91% would consider using a new platform to address loneliness among their participants.

INNOVATION

Is there room for innovation to address loneliness?



WHAT IS MISSING FROM CURRENT PRACTICE?

Participants connected to a small group, rather than an individual:



Matching the participant to counsellors, social workers and volunteers with similar interests:



Upskilling for discreet cohorts who choose to improve their confidence, reduce anxiety and move towards self management:



CO-DESIGN



Of providers surveyed are prepared to be involved in building the next-generation tools to address loneliness.

This survey, has demonstrated that there is a place for innovation to address loneliness. Further, the majority of these providers would like to contribute ideas in the design phase of the new platform, *includi*. The new services emerging from *includi*, will create differentiation in their businesses and help their participants feel part of the group.

includi.com.au